

## KIOXIA Solid State Drive (SSD) Warranty List

Product	Product Part Number	Warranty (Years)
SSD		
EXCERIA SATA 240GB	LTC10Z240GG8	3 Years(*)
EXCERIA SATA 480GB	LTC10Z480GG8	3 Years(*)
EXCERIA SATA 960GB	LTC10Z960GG8	3 Years(*)
EXCERIA NVMe 250GB	LRC10Z250GG8	5 Years(*)
EXCERIA NVMe 500GB	LRC10Z500GG8	5 Years(*)
EXCERIA NVMe 1000GB	LRC10Z001TG8	5 Years(*)
EXCERIA PLUS NVMe 500GB	LRD10Z500GG8	5 Years(*)
EXCERIA PLUS NVMe 1000GB	LRD10Z001TG8	5 Years(*)
EXCERIA PLUS NVMe 2000GB	LRD10Z002TG8	5 Years(*)
EXCERIA PLUS G2 NVMe 500GB	LRD20Z500GG8	5 Years(*)
EXCERIA PLUS G2 NVMe 1000GB	LRD20Z001TG8	5 Years(*)
EXCERIA PLUS G2 NVMe 2000GB	LRD20Z002TG8	5 Years(*)

(\*)MANUFACTURER'S WARRANTY IS EFFECTIVE EITHER (I) WARRANTY PERIOD FROM THE DATE OF PURCHASE IN ITS ORIGINAL SEALED PACKAGING OR (II) FOR THE TIME PERIOD UNTIL THE "PERCENTAGE LIFE LEFT" WILL BE ZERO, WHICHEVER IS SHORTER. The "Percentage Life Left" can be found using "Health" gauge of the SSD Utility for KIOXIA products, which is available at "personal.kioxia.com/support/".

### <Contact Information>

If you have a defective KIOXIA product and you wish to claim for warranty, please contact our customer service:

+49 (0) 211 5382 7171