



KIOXIA Europe GmbH

October 2021

### KIOXIA Solid State Drive (SSD) Warranty List

| Product                         | Product Part Number | Warranty (Years) |
|---------------------------------|---------------------|------------------|
| SSD                             |                     |                  |
| EXCERIA G2 NVMe 1TB             | LRC20Z001TG8        | 5 Years(*)       |
| EXCERIA G2 NVMe 2TB             | LRC20Z002TG8        | 5 Years(*)       |
| EXCERIA PRO NVMe 1TB            | LSE10Z001TG8        | 5 Years(*)       |
| EXCERIA PRO NVMe 2TB            | LSE10Z002TG8        | 5 Years(*)       |
| EXCERIA PLUS Portable SSD 500GB | LXD10S500GG8        | 3 Years          |
| EXCERIA PLUS Portable SSD 1TB   | LXD10S001TG8        | 3 Years          |
| EXCERIA PLUS Portable SSD 2TB   | LXD10S002TG8        | 3 Years          |

(\*)MANUFACTURER'S WARRANTY IS EFFECTIVE EITHER (I) WARRANTY PERIOD FROM THE DATE OF PURCHASE IN ITS ORIGINAL SEALED PACKAGING OR (II) FOR THE TIME PERIOD UNTIL THE "PERCENTAGE LIFE LEFT" WILL BE ZERO, WHICHEVER IS SHORTER. The "Percentage Life Left" can be found using "Health" gauge of the SSD Utility for KIOXIA products, which is available at "[personal.kioxia.com/support/](https://personal.kioxia.com/support/)".

#### <Contact Information>

If you have a defective KIOXIA product and you wish to claim for warranty, please contact our customer service:

+49 (0) 211 5382 7171