



## SSD Utility Release Notes

Version: 5.3.0004 Release: September 27, 2021

This SSD Utility V5.3.0004 is only compatible with KIOXIA brand SSDs (EXCERIA PLUS G2 SSD, EXCERIA PLUS SSD, EXCERIA SSD) and TOSHIBA brand SSDs (RD500, RC500, XS700).

### Outline

This is an update release of SSD Utility, with the following enhancements:

Bug fixes and reliability enhancements.

### Known Issues

Bootable SSD Utility is not compatible with some laptops – Bootable SSD Utility will be seen to fail to boot and the machine will shut down. If this occurs and you need to use Bootable SSD Utility please use another machine.

Bootable SSD Utility v5.3.0004 is not yet compatible with the Intel® Wi-Fi 6 AX200 Wi-Fi chipset. Machines that use this for a Wi-Fi connection are not supported.

On some PCs it is impossible to perform secure-erase: this happens if the PC BIOS issues SECURITY FREEZE LOCK the drive, and does not implement the suspend/resume cycle used to unfreeze it. Workaround is to use the secure erase feature in the BIOS if there is one, otherwise to perform secure erase on another PC.

On some laptops with dual Intel® & NVIDIA graphics, SSD Utility may crash. This can be fixed by updating the Intel & NVIDIA drivers.

The mouse cursor is not displayed when using Bootable SSD Utility with a DisplayPort™ connection with a GeForce 1070. Workaround is to boot in safe mode.

Secure Erase will produce an error if the target drive is in use (for example, drive is being read or written to).

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