

# NOTICE

## END OF AVAILABILITY OF SOFTWARE AND TECHNICAL SUPPORT FOR FlashAir™ W-02 Class10 and FlashAir™ Class6

19 NOVEMBER 2019

**KIOXIA Europe GmbH**

**To:** Valued Customers,



We at KIOXIA Europe GmbH\* are informing you that our technical support for and some software for wireless SD card FlashAir™ W-02 Class10 and FlashAir™ Class6 (“Affected Product”), as listed below, will no longer be available after 31 January 2020. Production of Affected Product has been already discontinued.

\*Note) Toshiba Memory Europe was renamed KIOXIA Europe on 1 October 2019.

We are sorry for any inconveniences caused by the unavailability of the software and the technical support for Affected Product.

We appreciate your understanding, ongoing loyalty and continually using our products.

### Affected Product

Affected Product	Model	Capacity Label
 <p>SDHC Memory Card Class10 with embedded wireless LAN functionality FlashAir™ W-02</p>	SD-F32AIR(BL8)	32GB
	SD-F16AIR(BL8)	16GB
	SD-F08AIR(BL8)	8GB
 <p>SDHC Memory Card Class6 with embedded wireless LAN functionality FlashAir™</p>	SD-F08AIR(BL7)	8GB

## Affected Software

Affected Software	OS	Date
FlashAir™ Software Update (FlashAir™ W-02 Class10)	Mac, Windows	Software and technical support will be unavailable after 31 January 2020.
FlashAir™ Software Update (FlashAir™ Class6)	Mac, Windows	
FlashAir™ Configuration Software	Mac, Windows	Technical support will be unavailable after 31 January 2020.
FlashAir™ App	Android™, iOS	

### Contact:

Please contact us whenever you have questions or concerns in this notice.

<https://personal.kioxia.com/>